

Additional Terms and Conditions of One World Express Inc. Ltd

International Transport and Delivery Services

The applicable One World Express Inc. Ltd. eCommerce Additional Terms and Conditions:

- All Tracked services will have tracking events to a specific level or reliability based on the third-party carrier network of choice with varying Service level Agreements (SLA's)
- Final mile delivery status is 100% dependant on the selected carrier and destination country
- Some Services have no liability, these would be advised when you receive your rate card
- All services have limited liability and in all cases this liability is determined by either the General Terms and Conditions (GTC's) or the Carrier specific Terms and Conditions and One World Express Inc. Ltd. determines which Terms are applicable under any service and claim.
- For any shipment claim, the necessary supporting documents need to be submitted with the application in writing within fourteen (14) days of the package hand over to One World Express inc. Ltd., its partners or carrier network.
- Limit of liability, please see general ecommerce Terms and conditions for core details, however each service or carrier has its specific liability which is detailed on your rate card at sign up.
- Services in the One World Express Inc. Ltd. portfolio are provided at sign up. You the customer agree to the specific terms and requirements for each of these services and agree to provide all necessary document for export and import. Some Countries although specified on your Rate card and available in the Smarttrack IT system may be embargoed or suspended without notice due to unforeseen circumstances or World Events. Certain areas, zones or location may be considered remote, hostile or there may be no service to that area or zone and cannot be serviced under a specific service or using the specified carrier option. In such cases, a surcharge may be applied, the goods may be redirected using an alternative service which may incur a higher cost or these goods may be returned to sender at the senders cost and in extreme cases the goods will be destroyed.
- One World Express Inc. Ltd. reserves the right to change any rate card/price for any service specified or other with immediate or short notice or a period of no more than Thirty (30) days.
- All business transactions are conducted in accordance with the One World Express Inc. Ltd. eCommerce General Terms and Conditions (GTC's)

Acknowledgement

I/We have read and understood and confirm acceptance of the additional terms and conditions stated above.

For and on behalf of Customer

_____ Company Stamp_____

Name:

Position:

Date: